



Terms and Conditions

1. The client will be responsible for all payments to Ashgate Garden Care, unless otherwise notified in writing, prior to commencement of work. Payment terms are strictly on completion of work unless agreed otherwise by Ashgate Garden Care in writing. Ashgate Garden Care reserve the right to charge interest on late payments and cease visits until any late payments are received.
2. All materials on site remain the property of Ashgate Garden Care until payment is received in full.
3. The client shall provide water and electricity at no charge to Ashgate Garden Care, if required.
4. The client shall provide access to the site during normal working hours. If access to the site is prevented on the date of a scheduled visit or if less than 10 days notice is given, Ashgate Garden Care reserves the right to charge for the visit in full.
5. **Notice of your right to cancel.** The client has the right to terminate this contract by serving fourteen days written notice and will not be subject to any financial penalty.
6. Any addition and/or alterations to the schedule shall be properly treated as variations and subject to written instructions.
7. Ashgate Garden Care is not able to accept responsibility for any damage to (or cost involved with) any underground hazards, obstructions or services not made known to us in writing.
8. All, or any special conditions, of which Ashgate Garden Care has been informed, are noted in the quotation.
9. It is very important and the responsibility of the Client to ensure we are made aware of any special/statutory Bylaws/Conditions/Permissions that may be involved.
10. We accept no responsibility for works that have been carried out on land that is not under the ownership of the client.
11. We are not able to accept responsibility for any damage through the elements, including drought, winds, rain and frost to any material(s) including plants.
12. Severe weather conditions, including snow, may cause a deviation of the contract. If we are not able to perform a scheduled visit, it will not be chargeable.
13. Delays caused by other companies on site may cause work to be rescheduled and charges may be made in certain circumstances.
14. The term waste removal refers only to waste produced by Ashgate Garden Care, it excludes disposal of any material otherwise on site. The removal of litter or dog excrement from the site is the responsibility of the client.
15. We reserve the right to change these terms and conditions at any time. Acceptance of any quotation for works by Ashgate Garden Care will be seen as acceptance of Ashgate Garden Care's terms and conditions.